

ATV SRL - PRIVACY POLICY

EX ART. 13 REG. UE N. 2016/679

For browsing on the ATV website and for accessing the online services

Data Controller: ATV srl, Azienda Trasporti Verona s.r.l. - headquarters in Lungadige Galtarossa 5 - 37133 Verona - atv@atv.verona.it - Tel +39 045 8057811, in the person of the Legal Representative.

DPO or RPD - Data Protection Officer

ATV srl has designated a DPO (DPO) who can be contacted at the following addresses: Tel +39 045 8057872 - by fax. +39 045 8057800 - by email: privacy@atv.verona.it

PURPOSE OF TREATMENT

Your data will be processed for the following purpose: to allow navigation on the company website www.atv.verona.it and access to the services offered by ATV srl both on the site and through any other sites connected through a special link.

For example:

- establishment and execution of contractual relationships with the interested parties (e.g. online purchases), and consequent obligations;
- to reply communications and complaints from citizens and customers and to requests for information from citizens and customers and third parties (e.g. law enforcement, public administrations);
- give information on mobility;
- answer to reports and complaints sent by form on line;
- reply to reports relating to unlawful conduct pursuant to Law 190/2012 sent by form on line; etc....

This privacy policy is provided for the website www.atv.verona.it and for any other websites that can be consulted by the user through links through which the user can access the services provided by ATV srl.

COOKIES POLICY

You may see cookies policy on the footer of web site www.atv.verona.it

OTHER PRIVACY POLICY

On the ATV web site, at "privacy policy" on the footer of home page, you may find the others privacy policy related to other data processing.

LEGAL BASIS

The processing data is based on the following applies:

- Art. 6 co. 1 lett. b) and c) - processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract - processing is necessary for compliance with a legal obligation to which the controller is subject.

HOW THE PROCESSING IS MADE

The processing data is made by electronic and automated means.

The requested data will be adequate for the purposes set out above and limited to them. Appropriate technical and organisational measures are implemented to avoid data loss, their illicit or incorrect use and unauthorized access.

ACCESSIBILITY OF DATA

In Data Controller structure, your data is accessible to these offices: Subscriptions Office, Administrative Office, assistant and protocol office, Technical office, Legal Area, Human resources area, Purchasing Office, Tourist Office-Rentals, Public Relations Office (URP), Information Systems Office; these subjects are authorized for treatment.

Your data may be also accessible to third external subjects for system assistance and maintenance of IT applications and software and management of online services.

WHO DO WE SHARE YOUR PERSONAL INFORMATION WITH?

Data may be shared in case of regulatory provisions to the following third parties:

– Public Authorities; – Public or private subjects, including health Authority; – Control and supervisory Authority; – Credit institutes for the payment of the requested service; – Judicial authorities.

The identity of the third parties who receive the data can be requested at any time to the Data Controller (and / or to the Data Processor where appointed).

Personal data are not subject to disclosure.

HOW LONG DO WE KEEP PERSONAL INFORMATION

We will keep your information for as long as we need it for the purpose it is being processed for or as long as law terms established.

FREEDOM TO RELEASE DATA AND CONSENT, CONSEQUENCES OF A REFUSAL

The required data is necessary to access the services. Any refusal to give information makes it impossible to proceed with contractual relationships and / or to provide the requested services.

PROFILING and TRANSFER

There is no automated decision-making, including profiling referred to in Article 22, paragraphs 1 and 4 of EU Reg. 2016/679.

The Data Controller does not intend to transfer personal data to a third country or international organisation.

RIGHTS OF DATA SUBJECT

In relation to the processing of personal data, data subject has some rights as provided in articles from 15 to 22 of EU Reg. 2016/679.

If treatment is based on article 6, paragraph 1, letter a), or on article 9, paragraph 2, letter a), you have the right to withdraw the consent at any time.

You also have the right to lodge a complaint with a supervisory authority.

If Data Controller intends to process further personal data for a different purpose, before processing it will provide informations on this different purpose and any further information necessary to ensure the correct transparency.

How to exercise your rights

You can exercise the above rights at any time by sending:

- a letter with return receipt to: ATV s.r.l., Lungadige Galtarossa, n. 5 - 37133 - Verona
- e-mail: privacy@atv.verona.it - pec: legal.atv@pec.it.

The exercise of the rights does not involve any cost, unless they are manifestly unfounded and / or excessive and / or have a repetitive nature. In this case, the Data Controller may charge a reasonable expense contribution taking into account the administrative costs incurred and / or refuse the request.

Verona (VR) lì 18/03/2020.

Signature
Data Controller